

LU Online Enrolment Question & Answers

辽大亚澳在线课程注册常见问题及回答

<p>1. Access to account: forget username or password</p> <p>I can't login to MYVU Portal. What do I do?</p> <p>MYVU Portal login format: Username: Use "s" (lower case) followed by your Student ID number; for example: s1234567</p> <p>Password: Use your MYVU Portal password. If you are a first time user, your password will be set to default - "Temp" (uppercase T) followed by your date of birth in the format Tempddmmyyyy. For example: 12 May 1983 is written as Temp12051983. (You must include the 19 in the year)</p> <p>If you cannot remember your MYVU Portal password, or the default does not appear to work, you can have your password reset. (See Password resetting below.)</p> <p>Your browser/Windows settings: Check that your PC is not holding old login or password information in the cache. Using Internet Explorer, go to Tools - Internet Options and select Delete Browsing History - Delete all.</p> <p>In other browsers consult the Help section for clearing the cache. In Windows Control Panel choose Passwords or User Accounts and remove any password settings for MYVU Portal or VicUni.</p> <p>Password resetting: If you have previously nominated password retrieval option(s), you can reset your password by clicking on the "Forgot password?"</p> <p>MYVU has a password reset feature to help you if you forget your password. It is available to you after you set up your options.</p> <p>MYVU Portal password reset Enter your preferred email address (not your VU student account), so a password reset code can be emailed to you.</p> <ul style="list-style-type: none">• Click the "My Account" tab• Select the link under "Password Reset Methods"• You may also see the secret questions, and if so, you can continue to maintain your answers or answer additional questions. <p>You should save your information by pressing "Submit".</p>	<p>1. 登陆问题（用户名、密码忘记）</p> <p>无法登陆 MYVU Portal, 怎么办?</p> <p>用户名: 小写字母 s 打头连接维大学号。</p> <p>密码: 如果是第一次用 MYVU Portal, 你的默认密码是字母 Temp 接你的出生日月年; 例如, 你的生日倘若是 1983 年 5 月 12 日, 那默认密码即 Temp12051983。</p> <p>如果以上密码不能使用, 那你需要重新设置密码, 步骤如下。</p> <p>浏览器的设置: 通过以上方法, 删除电脑里过去储存的用户及密码信息 (浏览器是 Internet Explorer 的话)。</p> <p>使用其他浏览器的话, 请点击该浏览器的帮助链接, 以删除相应信息。在控制面板里, 选择用户名及密码, 移除过去储存的关于 MYVU Portal 或 VicUni 的密码信息。</p> <p>重设密码: 如果你过去设置过维大 MYVU Portal 的密码找回功能, 那就点击登录页面上的"Forgot password?", 按网上步骤重设。</p> <p>如果你过去没有对 MYVU Portal 设置过密码找回功能, 那么可以通过以下步骤设置。</p> <p>MYVU Portal 密码重设 输入除维大邮箱以外的一个你常用的邮箱地址, 新的密码设置代码会被发送至此邮箱里。</p> <ul style="list-style-type: none">• 点击 'My Account'• 选择 '密码重设方法' 链接• 你可能会被问及几个私密问题, 这些问题的答案需要记住以备将来所用。 <p>设置完毕后, 点击 'Submit' 。</p>
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<p>2. Student who need to enroll to WDBE and BBNS at the same time have difficulties to access to different courses.</p> <p>We did have a problem where the students were enrolling in BBNS units under WDBE and WDBE units under BBNS. I have now stopped this from happening. These students need to enroll in both courses with the correct units for each course. If they do not have access to one of the courses please email Beverley.Jemmett@vu.edu.au</p>	<p>2. 同时注册大专课、学位课的学生注册问题。</p> <p>目前此问题已经在技术上解决了，如还有同样问题，请发邮件至 Beverley.Jemmett@vu.edu.au</p>
<p>3. Student did not fail any unit before. But they cannot proceed online enrolment by some steps for no reason.</p> <p>It is possible the final result has not been entered and/or finalised on the database. Please email Offshoreadmin@vu.edu.au</p>	<p>3. 没有任何问题的学生注册过程中出现点击下一步，无法进入下一个页面</p> <p>有可能是你之前一个学期的考试成绩还未公布或输入维大系统（特别是补考的学生），那先了解成绩公布时间，成绩出来后才能注册。如还有问题，请发邮件至 Offshoreadmin@vu.edu.au</p>
<p>4. Student was rejected in Visa application for Australia need to continue study in AABC</p> <p>You will need to email Beverley.Jemmett@vu.edu.au about these students as a number of changes need to be made on the database to allow them to enrol back at Liaoning.</p>	<p>4. 需要继续在国内学习的学生注册有问题</p> <p>□□□件至 Beverley.Jemmett@vu.edu.au</p>
<p>5. Student transfer back from VU to LU for continuing study.</p> <p>You will need to email Beverley.Jemmett@vu.edu.au about these students as a number of changes need to be made on the database to allow them to enrol back at Liaoning.</p>	<p>5. 从维大墨尔本转回来的学生注册问题</p> <p>请发邮件至 Beverley.Jemmett@vu.edu.au</p>
<p>6. Student who have passed prerequisite of the subject. But the system still pop-up information "the student did not pass the prerequisite and cannot enrolled in the subject".</p> <p>It is possible the final result has not been entered and/or finalised on the database. Please email Offshoreadmin@vu.edu.au and they will look into it for you.</p>	<p>有可能是你之前一个学期的考试成绩还未公布或输入维大系统（特别是补考的学生），那先了解成绩公布时间，成绩出来后才能注册。如还有问题，请发邮件至 Offshoreadmin@vu.edu.au</p>

<p>7. Student who have applied intermission before and want to re-enroll back to school. They cannot enroll online.</p> <p>This depends on the end date of their intermission that has been entered in the system. If the date has passed before the students are pre-enrolled they will be OK. If not, please email Beverley.Jemmett@vu.edu.au and she will pre-enrol them for you.</p>	<p>7. 复学学生注册问题</p> <p>这要看学生申请休学时，维大系统里记录的休学截止时间。休学的截止时间只要在学生预注册日期以前，学生是应该可以注册的。如果不可以，请□□件至 Beverley.Jemmett@vu.edu.au</p>
<p>8. Student who can graduate if they enroll 5 units and pass 5 units. They cannot enroll in the 5th unit.</p> <p>This has been fixed for offshore students but if you still have the problem please email Beverley.Jemmett@vu.edu.au and she will fix it up.</p>	<p>8. 还差 5 门就可以获得维大学位证书的同学，无法注册第五门课</p> <p>目前此问题已经在技术上解决了，如还有同样问题，请发邮件至 Beverley.Jemmett@vu.edu.au</p>

NOTE: When sending emails to Beverley or Offshore Admin please be sure to include the VU student ID number.

学生务必在邮件主题栏里写明自己的姓名（拼音）和维大学号，在邮件中写明自己注册所遇到的问题。